Strategic Map Indicator

BSC	Objectives	Indicators	Calculation of the Indicator	Information Source	Goal/Outcome								Timeframe	Comments	Update
					2018 Goal/Outcome		2019 Goal/Outcome		2020 Goal/Outcome		2021 Goal/Outcome				
[student/community]	Strengthening the training offer	Total no. of students enrolled in degree or non-degree cycles	Total number of enrolled students	Academic Services									annually		January n+1
		Total no. of students enrolled in graduated cycles (Short cycle, bachelor, master)	Total number of enrolled students	Academic Services									annually		January n+1
	Quality education environment	Student Success Rate (Short cycle, bachelor, master)	Academic year n-2/n-1: number of approvals in the curricular unit (CU)/Course/faculty/HEI over the number of enrolments in the CU/Course/faculty/HEI x 100	Academic Monitoring Center									annually		January n+1
		Student Dropout Rate (Short cycle, bachelor, master)	alunos inscritos em n-1/n que não renovaram a inscrição para n/n+1	Academic Services									annually		January n+1
	Intercultural & Internationalization	No. of students in mobility (in + out)	International students + Portuguese students from the institution in erasmus mobility + agreements	Internationalization Office									annually		January n+1
		No. of teachers in mobility (in + out)	Teachers in mobility (in and out) Erasmus + agreements	Internationalization Office									annually		January n+1

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					2018 Goal/Outcome	2019 Goal/Outcome	2020 Goal/Outcome	2021 Goal/Outcome			
Cases	Teaching and applied research	Nº de estudantes que participam em atividades de investigação, incluindo projetos de I&D	-						annually	1-Sim	January n+1
		No. of patents registered autonomously or in partnership	No.						annually		January n+1
	International ambience	Percentage of international students enrolled in undergraduate courses	(No. of International Students/No. of Institution's Students in first cycle courses) *100	Academic Services					annually	1-Sim	January n+1
	Institutional Identity	Nº of hours of volunteer work done by the academic community	No. of volunteer hours done by students + No. of volunteer hours done by staff						Strategic Map		Strategic Map
		Maintain SIG certification	-						annually	1-Sim	January n+1
		Maintain ISO 9001 2015 certification	-						annually	1-Sim	January n+1
		Maintain NP 4469 - 1 2008 certification	-						annually	1-Sim	January n+1

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[Innovation/Learning]	Innovation, employment and knowledge transfer	Employment rate of graduates	Employability rate calculated on the basis of unemployed with higher education completed at the HEI in n-2	Academic Monitoring Center									annually		January n+1
		Nº of articles in peer-reviewed scientific journals and conference proceedings per research unit faculty member	Total no. of peer-reviewed scientific articles and conference proceedings in t/Total no. of researchers integrated in research units in t										annually		January n+1
		Average number of projects and services provided by faculty members integrated in research units	No. of projects and services provided in t / Total no. of researchers integrated in a research unit in t x 100										annually		January n+1
	Connection to the economic, social and cultural fabric	Partnership projects with entities in the region being executed and managed by the institution	Total number of projects in partnership with entities in the region being executed in period t										annually		January n+1
		Occupancy rate of the technology-based incubator	Nº of companies incubated in year t / Nº of incubation spaces in the incubator in year t x 100										annually		January n+1
	International partnerships and networking	No. of dual degree courses	No. of double degree agreements in operation	Internationalization Office									annually		January n+1
	Valuing human resources	% of teachers with doctorate degree	No. of teachers with PhDs/ Total number of teachers *100 (full-time equivalent)	Human Resources									annually		January n+1
		Percentage of teachers with doctoral degrees and specialists title	No. of teachers with PhD or specialist title/ Total number of teachers *100 (full-time equivalent)	Human Resources									annually		January n+1

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					2018 Goal/Outcome		2019 Goal/Outcome		2020 Goal/Outcome		2021 Goal/Outcome				
[financial]	Financial sustainability	Percentage of the State national budget allocation in the HEI overall budget	State budget allocation year n / Total budget	Financial Area									annually		January n+1
		Percentage of service revenues in the Overall Budget	Service Revenues / Total Budget	Financial Area									annually		January n+1
	Infrastructure and equipment management	Overall satisfaction of the students with the institution's services	Students' satisfaction questionnaire survey applied in September n.	Academic Monitoring Center									annually		January n+1
		Overall satisfaction of the workers with the institution's services	Employee satisfaction questionnaire survey applied in September n.	Academic Monitoring Center									annually		January n+1

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