**SURVEY OF EXTERNAL PARTIES \***

Our institution has been strategically investing in a quality management system based on a path of continuous improvement of the services provided by the institution, aiming at the satisfaction of stakeholders.

In this sense, we would appreciate your opinion by filling out this questionnaire, which is confidential in nature. Your collaboration is essential for us to continue to improve our services.

\*Mandatory

Name of the Entity/organization represented by you\*

1 - Has your entity/organization ever welcomed our graduates or students?? \*

⃝ YES

⃝ NO

⃝ No answer/Not applicable (NR/NA)

1a) If yes, quantify the number of graduates that the Entity/organization received as an employer: graduates

1b) If yes, quantify the no. of trainees that the Entity/organization has received in a training context (internship): students

1c) To what extent is the Entity/organization satisfied with the performance of our HEI graduates and/or students?

|  |  |
| --- | --- |
| GRADUATES | STUDENTS |
| ⃝ Fully satisfied | ⃝ Fully satisfied |
| ⃝ Very satisfied | ⃝ Very satisfied |
| ⃝ Satisfied | ⃝ Satisfied |
| ⃝ Not very satisfied | ⃝ Not very satisfied |
| ⃝ Completely Dissatisfied | ⃝ Completely Dissatisfied |
| ⃝ NR/NA | ⃝ NR/NA |

\* Based on the satisfaction survey of external entities of the Polytechnic of Portalegre

1. A Has your Entity/organization contacted us for any service or project development? \*

⃝ YES

⃝ NO

⃝ NR/NA

2a) If you answered yes, please indicate to what extent the Entity/organization is satisfied with our response:

|  |
| --- |
| ⃝ Fully satisfied |
| ⃝ Very satisfied |
| ⃝ Satisfied |
| ⃝ Not very satisfied |
| ⃝ Completely Dissatisfied |
| ⃝ NR/NA |

2b) If you have not contacted us, please indicate if your Entity/organization intends to contact us for the purpose of providing services and/or projects partnerships?

⃝ YES

⃝ NO

⃝ NR/NA

1. Has the Entity/organization contacted us for volunteer placement? \*

⃝ YES

⃝ NO

⃝ NR/NA

3a) If you answered yes, please indicate to what extent the entity/organization is satisfied with the HEI's response:

|  |
| --- |
| ⃝ Fully satisfied |
| ⃝ Very satisfied |
| ⃝ Satisfied |
| ⃝ Not very satisfied |
| ⃝ Completely Dissatisfied |
| ⃝ NR/NA |

1. Has the Entity/organization contacted our HEI for room/vacation/equipment loan? \*

⃝ YES

⃝ NO

⃝ NR/NA

4a) If yes, please indicate to what extent the Entity/organization is satisfied with the HEI response:

|  |
| --- |
| ⃝ Fully satisfied |
| ⃝ Very satisfied |
| ⃝ Satisfied |
| ⃝ Not very satisfied |
| ⃝ Completely Dissatisfied |
| ⃝ NR/NA |

1. - Thinking about your region, please indicate up to 3 areas that you consider a priority for the region.
2. - Thinking about the organization you represent, please indicate up to 3 areas that you consider a priority as our HEI TRAINING OFFERING for your entity/organization.
3. - Thinking of your entity/organization, please indicate up to 3 areas that you consider a priority in terms of RESEARCH AND INNOVATION needs.
4. - Thinking of your entity/organization, indicate up to 3 areas that you consider a priority in terms of SERVICE RENDERING needs.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Field** | **Education and training area** | **5 - Priority areas for the region** | **6 - Priority areas for the entity** | **7 - Priority areas: Research and Innovation** | **8 - Priority areas: Service Provision Services** |
| EDUCATION | Education Sciences |  |  |  |  |
| Training of early childhood educators |  |  |  |  |
| 1st and 2nd cycle teacher training |  |  |  |  |
| Training teachers of specific subject areas |  |  |  |  |
| Training teachers and trainers of technological areas |  |  |  |  |
| ARTS AND HUMANITIES | Arts |  |  |  |  |
| Performing arts |  |  |  |  |
| Audiovisuals and media production |  |  |  |  |
| Design |  |  |  |  |
| Craftsmanship |  |  |  |  |
| Journalism and reporting |  |  |  |  |
| Librarianship, archiving anddocumentation |  |  |  |  |
| Commerce |  |  |  |  |
| Marketing and advertising |  |  |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Finance, Banking and Insurance |  |  |  |  |
| Accounting and taxation |  |  |  |  |
| Management and administration |  |  |  |  |
| Secretarial and administrativework |  |  |  |  |
| Fitting into theorganization/company |  |  |  |  |
| COMPUTING | Computer sciences |  |  |  |  |
| ENGINEERING, CONSTRUCTION AND MANUFACTURING | Metallurgy and metalworking |  |  |  |  |
| Electricity and energy |  |  |  |  |
| Electronics and automation |  |  |  |  |
| Chemical process technology |  |  |  |  |
| Motor vehicle construction andrepair |  |  |  |  |
| Food industries |  |  |  |  |
| Textile, clothing, footwear andleather industries |  |  |  |  |
| Materials (wood, cork, paper,plastic and others) |  |  |  |  |
| Extractive industries |  |  |  |  |
| Architecture and Urbanism |  |  |  |  |
| Construction and CivilEngineering |  |  |  |  |
| AGRICULTURE | Agricultural and AnimalProduction |  |  |  |  |
| Floriculture and Gardening |  |  |  |  |
| Forestry and Hunting |  |  |  |  |
| Veterinary Sciences |  |  |  |  |
| HEALTH AND SOCIAL PROTECTION | Nursing |  |  |  |  |
| Dental Sciences |  |  |  |  |
| Diagnostic and therapeutictechnologies |  |  |  |  |
| Therapy and Rehabilitation |  |  |  |  |
| Social Services |  |  |  |  |
| Children and Youth Services |  |  |  |  |
| Social work and guidance |  |  |  |  |
| SERVICES | Hospitality and Catering |  |  |  |  |
| Tourism and Leisure |  |  |  |  |
| Sports |  |  |  |  |
|  | Others: |  |  |  |  |

1. Point out the main areas in which your Entity/organization you represent has worked with the HEI

\*Based on the satisfaction survey of external entities of the Polytechnic of Portalegre.

1. Where do you think the connection between your Entity/organization you represent and our HEI can be strengthened?
2. Please indicate the degree of global satisfaction with the HEI \*

|  |
| --- |
| ⃝ Fully satisfied |
| ⃝ Very satisfied |
| ⃝ Satisfied |
| ⃝ Not very satisfied |
| ⃝ Completely Dissatisfied |
| ⃝ NR/NA |

Thank you very much for your answer!

Based on the satisfaction survey of external entities of the Polytechnic of Portalegre.